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COMMITTEE	Full Council
DATE	06.10.2016
DIRECTOR	Judith Proctor
TITLE OF REPORT	The Publication of the Report of the Joint Inspection of Health and Social Work services for Older People.
REPORT NUMBER	HSC/16/001
CHECKLIST COMPLETED	No

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## 1. PURPOSE OF REPORT

To inform Council about the recent joint inspection of health and social work services for Older People, undertaken by the Care Inspectorate and Health improvement Scotland between November 2015 and February 2016. The report was published on the 20<sup>th</sup> of September 2016 and an action plan in response to recommendations is being developed. The report is provided at **Appendix 1**.

## 2. RECOMMENDATION(S)

Members are asked to:

- 2.1 Note that the report following the Joint Inspection of Older People's Services has been published; and
- 2.2 Agree that the Integration Joint Board oversees the delivery of the action plan that is in development.

## 3. FINANCIAL IMPLICATIONS

There are no financial implications.

## 4. OTHER IMPLICATIONS

There are no other implications.

## 5. BACKGROUND/MAIN ISSUES.

The Care Inspectorate and Healthcare Improvement Scotland published their joint inspection report into health and social work services for older people in Aberdeen on the 20<sup>th</sup> of September 2016.

The report recognises that Aberdeen City Health & Social Care Partnership is performing well in many areas. There are 8 recommendations for improvement. Aberdeen Health and Social Care Partnership has established a Programme Board to oversee the action plan to meet the recommendations outlined in the report. The recommendations are appended at **Appendix 2** to this report. An action plan relating to these will be finalised however it will interest members to know that, given the timescale since the inspection was completed and the IJB going live, 4 of the 8 actions have either been completed, or are near completion.

Given the joint nature of actions required and the formal delegation of these services to the Integration Joint Board (IJB), it is recommended that the IJB and its Clinical and Care Governance Committee, oversee the implementation of the final action plan.

## 6. IMPACT

### **Improving Customer Experience –**

We will use the outcome of the inspection to inform the improvement of customer experience and these actions will be included in the Partnership action plan to enable us to do this.

### **Improving Staff Experience –**

The Partnership action plan will include the actions that will support maintaining and improving staff experience during the integration and transformation programme.

### **Improving our use of Resources –**

The Inspection report and resultant action plan will help support the ongoing integration of health and social care services.

### **Corporate –**

We will ensure that the required actions addressing the recommendations from the report are cognisant with the Partnership's strategic plan.

### **Public –**

The public has access to the published report via the Care Inspectorate's website and will be kept informed and consulted on further integration and transformation of Health and Social Work services.

## 7. MANAGEMENT OF RISK

There is a potential risk of non-delivery of actions set out in the action plan and a further inspection or inspection processes resulting. This risk will be mitigated by the oversight of the IJB, Clinical and Care Governance Committee, an Inspection Project Board and a risk register relating to the action plan.

## 8. BACKGROUND PAPERS.

Care Inspectorate & Health Improvement Scotland. "Services for older people in Aberdeen City: Report of a joint inspection of adult health and social care services."

## 9. REPORT AUTHOR DETAILS

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